

PRESS RELEASE

Covid-19: The CNMC adapts its operations in order to continue providing its services

- Extreme vigilance is needed to prevent potential abuses or practices that could hinder the supply or raise the prices of the products needed to protect the public in the face of this health emergency.
- It is working with the Ministry of Health to design appropriate measures.
- The CNMC maintains its appeal to the public to help it identify anti-trust practices.
- Employees at the Madrid and Barcelona headquarters will work from home starting tomorrow, Friday.

Madrid, 12 March, 2020 - The CNMC is continuing to adapt its operations, in keeping with the measures agreed by the health authorities at the national and regional level, so as to continue providing its services. Accordingly, and in application of its business continuity plan, starting tomorrow, Friday, its employees at both its Madrid and Barcelona offices will work from home.

Enhanced monitoring

The CNMC has redoubled its monitoring for potential abuses that could hinder the supply or raise the prices of the products needed to protect public health. The goal is to ensure that anti-trust practices do not take place in Spain involving, for example, price gouging or agreements between operators.

In this regard, the CNMC continues to call on the public's cooperation and recalls that its website offers channels that can be used to send information electronically and anonymously involving possible agreements to fix prices or other commercial conditions, the allocation of markets or clients, or the fraudulent sharing of public or private tenders. The CNMC website can also be used to make non-anonymous reports on conduct prohibited by [Law 15/2007](#) of 3 July, the Anti-Trust Law (LDC)

In addition, the CNMC is collaborating with the Ministry of Health to evaluate measures to ensure that those products needed to protect public health are available under appropriate conditions. The aim is to help ensure that the measures adopted are proportionate to the objectives sought, are effective in achieving them, and distort market competition as little as possible.

Adjusted operations

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The CNMC has been gradually adapting its operations this week in keeping with recommendations from health authorities. As a result, a few days ago it activated a prevention protocol to protect its employees against the coronavirus, which includes measures such as the total suspension of business trips. It was also decided to suspend visits to CNMC buildings and events.

Starting tomorrow, Friday, 13 March, all CNMC employees who are still doing their jobs in person at the Madrid and Barcelona offices will start working from their homes. However, a small number of employees will continue working at the offices to ensure the minimum operational staffing needed to keep systems and services up and running.

This situation will continue until further notice and in adherence with the recommendations of health authorities in response to developments involving the coronavirus (COVID-19).

The CNMC thus guarantees the continuation of all the duties entrusted to it by Law 3/2013. To this end, all the online channels currently available will remain open through its [electronic headquarters](#), on its website www.cnmc.es, and at the following telephone numbers:

Alcalá Head Office

Alcalá 47 (28014 Madrid)

Tel: (+34) 91 432 9600

Barquillo Office

Barquillo 5 (28004 Madrid)

Tel: (+34) 91 432 9600

Bolivia Office

Bolivia 56 (08018 Barcelona)

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